



NEW CLIENT APPLICATION

Must be filled out and submitted prior to first reservation for any Wüf service.
Also, proof of required vaccinations from veterinarian must be attached.
(Please see page 8 for required vaccines).

OWNER INFORMATION

First Name _____ Last Name _____

Home Phone () _____ - _____ Work Phone () _____ - _____

Cell Phone () _____ - _____ Email _____

Street Address _____

City _____ State _____ ZIP _____

IF THERE IS A 2nd OWNER

First Name _____ Last Name _____

Home Phone () _____ - _____ Work Phone () _____ - _____

Cell Phone () _____ - _____ Email _____

How did you hear about Wuf? _____

Did someone refer you? If so, who? _____

EMERGENCY CONTACT Someone other than owner(s)

First Name _____ Last Name _____

Home Phone () _____ - _____ Work Phone () _____ - _____ Ext. _____

Cell Phone () _____ - _____

VETERINARIAN INFORMATION

Name of Practice _____

Phone () _____ - _____ Ext. _____ City _____ State _____ Zip _____

DOG GUEST INFORMATION - #1

Dog's Name _____ Birthdate OR Approximate Age _____

Breed _____ Color _____

Gender _____ Spayed/Neutered (circle one) YES / NO

Weight _____ Rescue (circle one) YES / NO

MEALS

Amount per meal _____ How Often _____

Can we give any treats? YES / NO

Any allergies _____

MEDICATIONS

Type _____ Condition _____

Dosage _____ How Often _____

Comments _____

DOG GUEST INFORMATION - #2

Dog's Name _____ Birthdate OR Approximate Age _____

Breed _____ Color _____

Gender _____ Spayed/Neutered (circle one) YES / NO

Weight _____ Rescue (circle one) YES / NO

MEALS

Amount per meal _____ How Often _____

Can we give any treats? YES / NO

Any allergies _____

If you have more than one pet staying in the same kennel, do we need to separate them at feeding time? YES / NO

MEDICATIONS

Type _____ Condition _____

Dosage _____ How Often _____

Comments _____

DOG GUEST INFORMATION- #3

Dog's Name _____ Birthdate OR Approximate Age _____

Breed _____ Color _____

Gender _____ Spayed/Neutered (circle one) YES / NO

Weight _____ Rescue (circle one) YES / NO

MEALS

Amount per meal _____ How Often _____

Can we give any treats? YES / NO

Any allergies _____

If you have more than one pet staying in the same kennel, do we need to separate them at feeding time? YES / NO

MEDICATIONS

Type _____ Condition _____

Dosage _____ How Often _____

Comments _____



DAYCARE & BOARDING AGREEMENT AND RELEASE OF LIABILITY

1. I understand and agree that Wüf Pet Resort & Spa (and its owners, managers, employees, contractors and agents) (collectively, Wüf) will not be liable for problems, damage, or injuries caused by my pet during its stay at Wüf Pet Resort & Spa. I, as the pet owner (or the owner's authorized agent), agree to be solely responsible for any and all acts or behavior of my pet while in the care of Wüf Pet Resort & Spa. ***I hereby release Wüf from any liability arising from my dog's attendance and participation in Wüf Pet Resort & Spa's boarding, daycare and play sessions.***

2. I understand that Wüf's daycare, open boarding areas and play areas are places where animals come in groups. I recognize that there are inherent risks of illness or injury when dealing with animals. Similarly, I understand that when dogs play in groups, they may sustain minor injuries such as nicks and scratches. Other risks include, but are not limited to, problems resulting from pets ingesting food scraps or other materials found outdoors and kennel cough. I understand and agree that any problem or injury that develops with my dog will be treated as Wüf Pet Resort & Spa deems best. Wüf staff may wait until I pick up my pet to inform me of any non-serious injury, such as nicks and scratches. In the event my pet becomes ill or injured to the point of requiring to appearing to require medical treatment, Wüf staff will first attempt to contact me, followed by an attempt to contact the emergency contact person I listed upon registration of my pet with Wüf. Wüf may also directly contact my pet's veterinarian, or a veterinarian chosen by Wüf, if the circumstances are deemed such that immediate treatment is necessary. ***Wüf retains sole discretion to deal with emergency matters, and I agree to promptly pay for all medical treatments received by my pet, including transportation to an emergency veterinary facility.***

3. ***I understand that I am responsible for any harm caused by my dog at Wüf Pet Resort & Spa. I shall indemnify and hold Wüf harmless against any claims made against Wüf or losses or damages of any kind suffered by Wüf as a result of my pet, its behavior or condition, or my failure to inform Wüf Pet Resort & Spa of any pre-existing condition my pet may have (such as illness or aggressive tendencies).*** I understand and agree that in admitting my dog to Wüf Pet Resort & Spa, Wüf's staff has relied on my representation that my dog is in good health and has not harmed or shown aggressive or threatening behavior towards any person or any other dog.

4. I understand that if I leave my dog at Wüf Pet Resort & Spa for a period of 7 days beyond the time period for which I contracted for services from Wüf, my pet will be considered abandoned and necessary steps will be taken to turn the animal over to the proper authorities.

Pet Owner's Signature

Date



PERSONALITY PROFILE

*We want to take the best, possible care of your pet.
Please share some information about his/her personality and habits.*

Dog's Name(s) _____

1. **Where did you get your dog(s)?**

2. **If adopted, what do you know about your dog's past history?**

3. **What other pets are in your household?**

4. **How does this dog interact with the other pets in your home?**

5. **What is your dog's reaction to unfamiliar dogs? Does size of the dog matter?**

6. **How does your dog react to strangers?**

7. **Has your dog ever bitten someone? If yes, please explain.**

8. **Has your dog been to a daycare facility or had any other socialization? If so, how were they?**

9. **Has your dog been boarded before? If so, how did he/she react to that experience?**

10. **Does your dog have any sensitive areas on his/her body? If yes, where?**

11. **How does your dog react when introduced to unfamiliar territory?**

12. **Is your dog frightened by any specific noises? If yes, please explain.**

13. **Have you ever tried to take food away from your dog? What happened?**

14. **How does your dog respond if you or another dog takes a toy that he/she is playing with?**

15. **Can your dog jump over high walls and fences?**

16. **How does your dog react to thunderstorms? If your dog has storm anxiety, are you providing any medication?**

17. **Does your dog have a preference for male or female dogs? If so, which?**

18. **What commands does your dog know? Does he/she know any hand signals? If so which ones?**

19. **How do you correct or discipline your dog(s)?**

20. **Is there anything else we should know about your dog(s)?**

Thank you!



Wüf Pet Resort & Spa's Policies & Procedures

Admission

Wüf Pet Resort & Spa reserves the right to deny admittance to pets without proof of current vaccinations, and/or pets displaying signs of untreated or potentially contagious conditions, and/or aggressive behavior. We reserve the right to charge handling fees for excessively difficult or aggressive pets requiring additional staff and/or additional time in order that we may deliver proper care.

Vaccinations Required

- **Bordetella**- Or kennel cough vaccination is particularly vital for all dogs in a boarding or day care situation, since the infection is airborne and quite common where dogs are housed together or play together. ***Our facility requires this every 6 months. If you get it as a yearly vaccination at your vet, we would still require it to be given every 6 months like a booster shot.***
- **Distemper/Parvo**- This vaccine protects your dog against five or six viral diseases, including canine distemper and parvovirus. This vaccine is required, since these diseases can be life- threatening to unvaccinated dogs. The virus is spread in the air and direct contact of respiratory secretions of an infected dog or wild animal.
- **Rabies**- Is a vaccine used to prevent Rabies. Rabies is a disease that causes acute inflammation of the brain in humans and other mammals. Rabies is spread when an infected animal scratches or bites another animal or human.
- **Leptospirosis**- Is an optional vaccine that dogs can benefit from based on risk for exposure to the disease. Veterinarians will recommend this vaccine based on a dog's lifestyle and reasonable exposure risk. Leptospirosis is a potentially serious disease. It affects dogs but can also infect a wide variety of domestic and wild animals as well as humans. The organism is usually spread through infected urine, but contaminated water or soil, reproductive secretions, and even consumption of infected tissues can also transmit the infection
- **Flea and Tick Treatment** - Additionally, we require that you maintain a year-round treatment for ticks and fleas in order to protect the facility from any contamination and thus protect all of the pets. We recommend topical solutions such as Advantix and Frontline, which are available over-the-counter; we do not suggest collar prevention methods. ***All pets will be checked for fleas & ticks at time of check in. If it's discovered your pet does have fleas, a flea bath will be given at the owner's expense.***

Spayed/Neutered and Other Health Conditions

All pets that are not spayed or neutered will be admitted into our daycare play time *on a case-by-case criteria.*

Females that are in heat will not be allowed to participate in group play time.

Pets that have stitches, bandages or have broken bones may not attend daycare. If your pet has had recent surgery, please consult with your vet to find out how long your pet must rest before attending Wüf's play sessions.

We offer an individual daycare room for dogs who do not meet our daycare requirements.

Medications can be administered in a pill or ointment form at \$1 per dispersion. We cannot administer injections.

Rates, Services, and Reservations

All rates and services are subject to availability and change. During Holiday stays, a deposit may be collected to ensure your pet's spot.

Drop-Off and Pick-up Hours

We are open to the public 7 days a week. Our hours are as follows:

Monday - Friday 6:45am to 7pm

Saturday: 9am to 5pm

Sunday: 11am to 7pm

Extended hour pick-ups are available upon request and must be made *24 hours in advance*.

Boarding check out time is 1 p.m. Any pets picked up after 1 p.m. will be charged half the room rate their pet stays in.

Daycare pick-up is required by 7pm. Dogs in our care after 7pm are admitted for boarding and boarding rates will apply.

Boarding and Day Spa Cancellations

We request 24-hour notification by telephone for cancellation of spa services. We request 48-hour notification by telephone for cancellation of boarding reservations.

Food

In order to maintain a consistent environment for your pet, we suggest you bring the food you feed your pet daily at home. Please bring food in marked containers or bags, marked with specific feeding instructions.

If you do not bring in your own food, we administer our house food for \$2 per feeding.

Our house blend of food is "Zach's Quality Dog Food". It is rated 4.5 out of 5 on www.dogfoodadvisor.com. Made in the U.S.A. All ingredients are grown and raised in the U.S. as well. No soy and no corn. Naturally preserved. This formula has no added fillers, artificial colors, or flavors. It is ideal in boarding situations, where new stimuli may cause digestive upset in some pets.

Grooming & Cleanliness

Bathing costs are extra and not included in the price of boarding.

Occasionally, some pets may require a sanitary bath while staying at Wüf. Whether they got too dirty playing with other dogs, had an accident in their kennel, or rolled in something stinky, Sanitary Baths are given at the owner's expense.

Emergencies

In the rare case of an emergency, we contact you, your veterinarian, or a vet closest to us. For any health concern that may arise, our pet care professionals maintain a detailed log and provide it to you and your veterinarian. If our vet advises or we feel safety is a concern, your pet will be quarantined to prevent further injury or risk illness.

If your pet receives a non-emergency scratch, scrape or bite we will keep your pet's wound clean and alert you upon pick up.

SIGNATURE

Upon admission for services, your signature of contract acknowledges your awareness and acceptance of our policies. Thank you for your trust in allowing us to care for your pet, a member of your family and of ours.

Signature

Print Name

Date